

EVALUATION FORM/1

Mrs Suzy Immer

Pavilion Relocation Ltd has assisted in a home and/or school search on your behalf.

So that we can maintain and improve our level of service, we would be most grateful for your comments on the following:

House search

	Excellent	Good	Average
1. The welcome received	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The property information received	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The viewing schedules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. The selection of houses shown	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. The general information provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. The orientation of the chosen area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Additional comments:

The only reason my experience of the house hunt was not 100% positive was not the fault of Pavilion it was purely down to timing and houses available. I found the selection of houses shown mostly quite terrible in terms of quality and value for money, but this was purely down to what was available on the rental market at the time. Plus, the duration of preparation time Pavilion had before my visit was minimal. Should timing have allowed I would have liked the selection of houses shown to me to be perhaps more selective/suitable or that perhaps properties could have been pre-viewed by Pavilion to save my time viewing unsuitable properties. However saying this, we got there in the end, and only through pure dedication and hard work on Pavilion's part, and having great contacts within the property market, so thanks, we found a great house in the end.

School search

	Excellent	Good	Average
8. The welcome received	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. The school information received	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. The school visit schedule	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
11. The selection of schools visited	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. Satisfaction on schools placement	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Additional comments:

I was very happy with the schools search. As I am/we are new to the area, I was extremely grateful for the pre-search that Pavilion did to enquire about which schools still had places in the correct year groups. Plus to coincide all school visits with house visits in the right areas was invaluable, especially to someone not from the area. I did get the impression Pavilion had less experience in finding school places within the state school system and were also learning a lot about the schools in the area as we carried out our visits, but this did not hinder our search and I was very happy with the result / school I selected for my 2 sons.

Overall

13. Overall level of service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Additional comments:

Overall I really enjoyed my week of house and school searching with Amanda and Anji. Although there could have been improvements with the house search, I think this was out of their hands. In the end I am very happy with the chosen school and house and I look forward very much to moving, and also the meeting up with the Pavilion ladies again soon. I very much appreciate the orientation pack provided.

Generally I commend the ladies on their very friendly and personal service and I had every confidence they would do their utmost to achieve the goals set out.

EVALUATION FORM/2

Mr Suzy Immer

14. Comments and testimonial see below

Please provide a testimonial that we could use in our website with comments detailing how much help Pavilion Relocation gave you throughout your relocation.

TESTIMONIAL

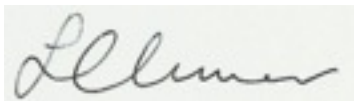
" I really enjoyed my week of house and school searching with Amanda and Anji. I am very happy with our chosen school and house and I look forward very much to moving, and also to meeting up with the Pavilion ladies again soon. I very much appreciate the orientation pack provided. I commend the ladies on their very friendly and personal service and I had every confidence they would do their upmost to achieve the goals set out. I would definitely recommend to anyone searching for a house or school in the area to use Pavilion"

Please provide your comments and suggestions as to how we might improve either our home or school search services or any other aspects of your relocation.

Perhaps, if time allows to better "screen" the houses selection before visiting with a client? To save clients time and frustration.

Please tick here if you are happy to give a video testimonial.

Signed:



Mr and Mrs Immer

With thanks for your help.



Pavilion Relocation Ltd